

Terms and Conditions

MoH Zambia

Note:

Standard Notes

1. This authorisation is only valid for the specified member, accommodation level and codes and is dependant on active membership, benefit sub-limits and available benefits at date of service.
2. It is essential to contact the managed healthcare agent in the event of changes in the date of service, length of stay, level of care or scope of this authorisation request.
3. Please note that should the patient's stay be extended and we do not receive an appropriate clinical motivation Healthshare may decline funding of the changes.
4. All **Ministry of Health Zambia** accounts to be emailed to Healthshare. **Please email 1 original copies together with Referral Request Form and Authorisation Number to billingauditing@healthshare.co.za.**
5. Every Service Provider who renders a service to a Zambia patient, must obtain their own authorisation on commencement of service, by requesting authorisation from Healthshare by:
Fax to mail : +27 (0) 86 274 3499
Or E-MAIL: casemanagement@healthshare.co.za.
Failure to obtain authorisation within 24 hrs will result in a penalty and not within 7 days will result in rejection of your claim
6. All claims older than 90 days will be regarded as stale.
7. **MOH Zambia** will pay 2009 NHRPL+ 182.92% for 2022, unless agreed for a different fee structure with Dr T de Coito from Healthshare. (drtdecoito@healthshare.co.za)
8. **MOH Zambia** will pay 2009 NHRPL+ 200% for 2023, unless agreed for a different fee structure with Dr T de Coito from Healthshare. (drtdecoito@healthshare.co.za)
9. **Please note that the funder is responsible for the payment of the account and not Healthshare. Healthshare provides an administrative service on behalf of the funder and is not responsible for the payment of any account**

MOH ZAMBIA ACCOUNT SUBMISSIONS AND QUERIES TO BE DIRECTED TO:

Billing Auditing

Email: billingauditing@healthshare.co.za

Tel office: 012 661 4181

Fax-to-mail: 086 274 4029

Healthshare Health Solutions

ADDRESS:

SOUTHDOWNS OFFICE PARK

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